



Suspension of activities: Frequently Asked Questions (April 17th, 2020 update)

In the current global circumstances, the situation created by COVID-19 causes several questions regarding the soccer activities planned for spring or summer 2020. We invite you to consult the frequently asked questions below to obtain an answer to some of your questions. This QFA will be updated over the next few days and weeks as the situation evolves.

What is Soccer Dieppe doing to manage this crisis?

Internally, the executive director, the technical director and the Chairman of the Board of Directors meet in a virtual format twice a week to update the situation and how it can affect the delivery of the different technical programs and our daily and weekly operations.

Our club is in continuous communication with Soccer New Brunswick to learn about the decisions made by Canada Soccer during this crisis and also to participate in discussions that may affect the different technical programs, the leagues in which our teams participate each year, the different provincial championships and the various alternative scenarios to better prepare our return to the field.

After the Minister of Education and Early Childhood announced the cancellation of the school year, what will happen with the after-school program?

The after-class program for the spring 2020 session is canceled. Registered members who have already paid will receive a refund in the coming days.

You can contact Our Executive Director, Jeannot Ouellette, if you have any questions on this subject at Administration@soccerdieppe.com



Could the Spring and /or Summer season 2020 be officially canceled?

Currently, the Spring and Summer 2020 outdoor soccer season has not yet been canceled. We assess different scenarios for resuming activities, according to different dates / scenarios: May 15th , June 1st , July 1st and August 1st.

It's clear that the 2020 summer season will be unique. The current situation is exceptional for all of Canada and the soccer community in New Brunswick or Dieppe. It is too early to discuss a potential cancellation, but we need to prepare for a different summer season than what we usually experience.

Can I still register my child for spring or summer soccer?

YES, All members are asked to register for the spring or summer program without making payments yet, and this applies to all ages. This approach will offer 2 advantages:

To parents: Will have all the updates related to the programs in which their child is registered. This will be very useful when the resuming of activities approaches so they do not miss anything (Start and end dates, days and hours, adjusted cost, others). They will also Guarantee a spot in the program in the event that the resuming measures require us to maintain a reduced number of players.

To club administrators: Registration in advance will help Soccer Dieppe in the planning of the 2020 season and this in the composition of teams, the number of players per team, the logistics of Mini Soccer evenings and event, the number of staff required and others.

Please register as soon as possible. For members who want to register and pay later, please choose "Pay at Office" from the payment methods menu.

What's going to happen with the AAA team tryouts?

The AAA teams tryouts will be postponed until Soccer Dieppe receives the green light from its governing bodies (Canada Soccer and Soccer NB) and the expert authorities. Soccer NB will give two weeks of preparation to all clubs in the province before the New Brunswick Soccer League (NBSL) begins.



Here are the different scenarios shared by Soccer NB concerning the NBSL league:

Tentative Start Date	Games format	Practices	Provincial Championship date
June 1st	Regular league with 10 to 12 games	3 practices /week	September 5th & 6th, 2020
July 1st	4 to 6 Jamborees	3 practices /week	September 5th & 6th, 2020
August 1st	Jamboree or world cup format	3 practices /week	Possibility to extend the season for a few more weeks in September

Est-ce-que c'est la même chose pour les équipes S12?

Puisque les équipes S12 jouent dans une ligue régionale, un développement sera communiqué aux clubs prochainement concernant les différents scénarios possibles de la part de la ligue régionale. La structure de compétition des équipes S12 est différente des équipes AAA, en plus que la ligue est gérée par l'association régionale ESL et non par Soccer NB directement. Cela veut dire que les scénarios risquent d'être différents et qu'une saison régulière peut être réalisable même au début du mois de Juillet.

Is it the same for U12 teams?

Since the U12 teams play in a regional league, an update will be communicated to the clubs shortly concerning the possible scenarios from the regional league. The competitive structure for the U12 league is a little bit different from AAA teams, which means that the scenarios are likely to be different and that a regular season may be achievable even with a start date in early July.



What are the different possibilities for the Mini Soccer and recreational U11-U13 programs?

	Tentative Start Date	Season	Practices	End Date
Best Scenario	May 1st	Spring (4 to 5 weeks)	Spring: 3 practices/week	Spring : May 29th to June 5th
		Summer (10 to 11 weeks)	Summer: 2 practices/week	Summer: August 20th
Good Scenario	June 1st	Summer (10 to 11 weeks)	2 practices/week	August 20th
Realistic Scenario	July 1st	Summer (9 to 10 weeks)	2 practices/week	September 13th
Achievable Scenario	August 1st	Summer (5 to 6 weeks)	3 fois /semaine	September 13th

What will be the refund process for canceled programs?

Soccer Dieppe seeks flexibility and understanding from its members during these difficult times for all of us.

Soccer Dieppe is engaged to reimburse any member registered in a program subject to cancellation due to the current situation. The reimbursement will be in the form of a **credit (non expireable) which can be used for all the programs offered by Soccer Dieppe**. In this way, Soccer Dieppe will maintain an adequate cash flow allowing it to guarantee continuity in the offering of its services and programs.

The club will also the possibility of reimbursing the amount paid on the credit card. The club will retain an amount of 10 dollars to cover administrative fees. To do this, members



must send an email to administration@soccerdieppe.com requesting reimbursement **no later than 3 days after the program cancellation's announcement**. After this date the club will apply a credit for the total amount.

*** For the After Class-Spring program, the email must be sent before April 21, 2020**

We invite you to visit our social networks and our site weekly web to keep you informed of the latest development.

For any assistance, please contact:

Jeannot Ouellette, Executive Director : Administration@soccerdieppe.com – (506) 530 0888

Mehyar Zekaroui, Technical Director : Mehyar@soccerdieppe.com – (506) 962 3876

Stronger Together !!